Adlumin User Documentation

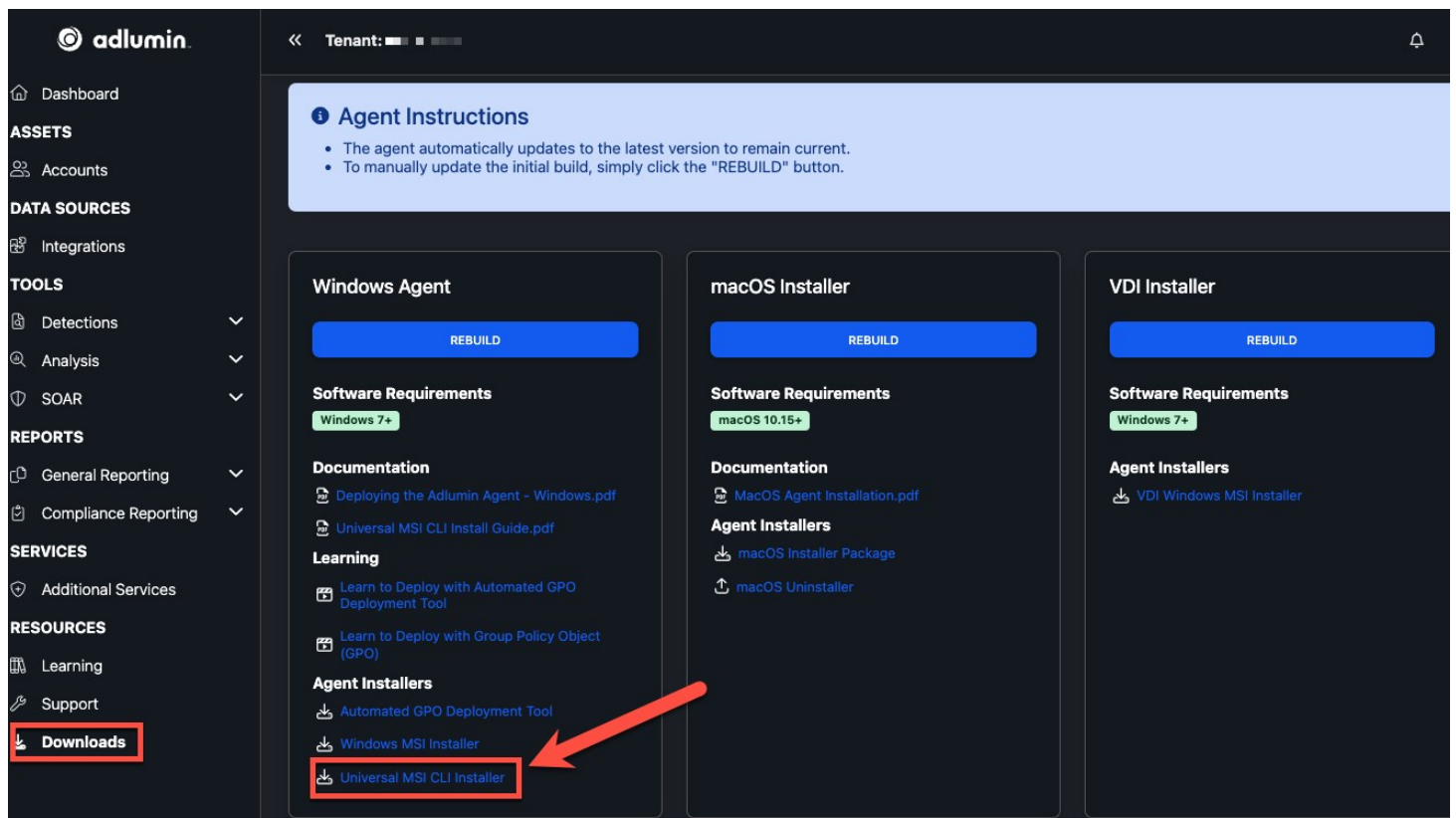## Knowledge Base Article

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Universal Adlumin Windows Agent

Overview

The Universal Adlumin Windows Agent is built for effortless deployment on Windows endpoints and servers using the MSI file found in the platform's Downloads section. Unlike other Windows agent versions, it doesn't come with a hardcoded tenant ID, allowing for quick and flexible deployment. The tenant ID can be added via the command line as needed. Follow the steps below to install the agent.

Installation Steps

1. Download the file called Universal MSI CLI Installer from the Adlumin platform's Downloads section.

2. Once downloaded, do not click on the MSI file, instead open a Windows Terminal and run it as an Administrator.

3. Navigate to the folder where the file was downloaded. For example, if the file is located in the Downloads folder, type: cd Downloads, as seen below:

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```
C:\Users\[username]> cd Downloads
```

4. At the command prompt, type: msiexec /i AdluminInstaller-Universal.msi /qn tenant=[yourtenantid]

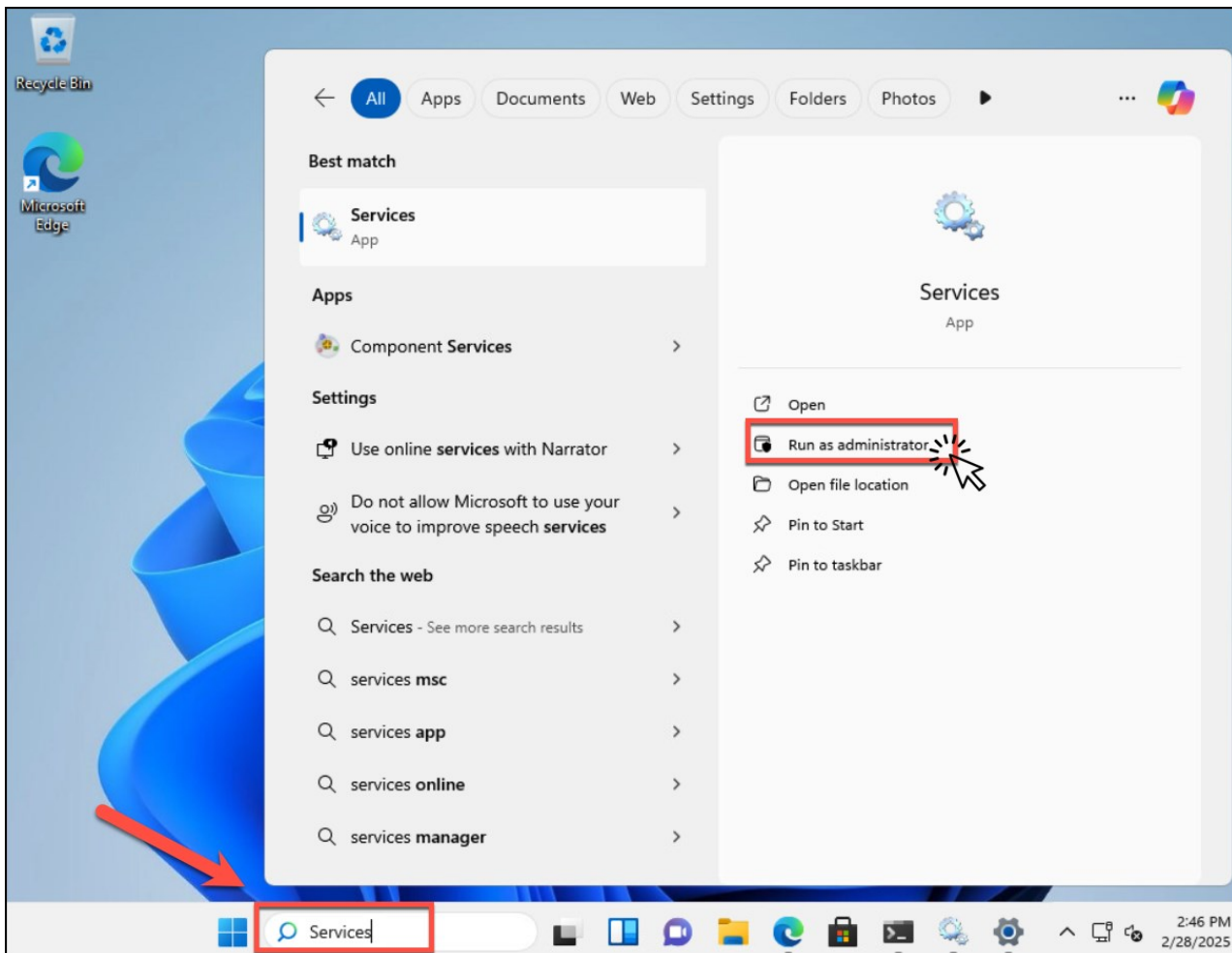Ensure you substitute yourtenantid with your Adlumin tenant ID, as seen below:
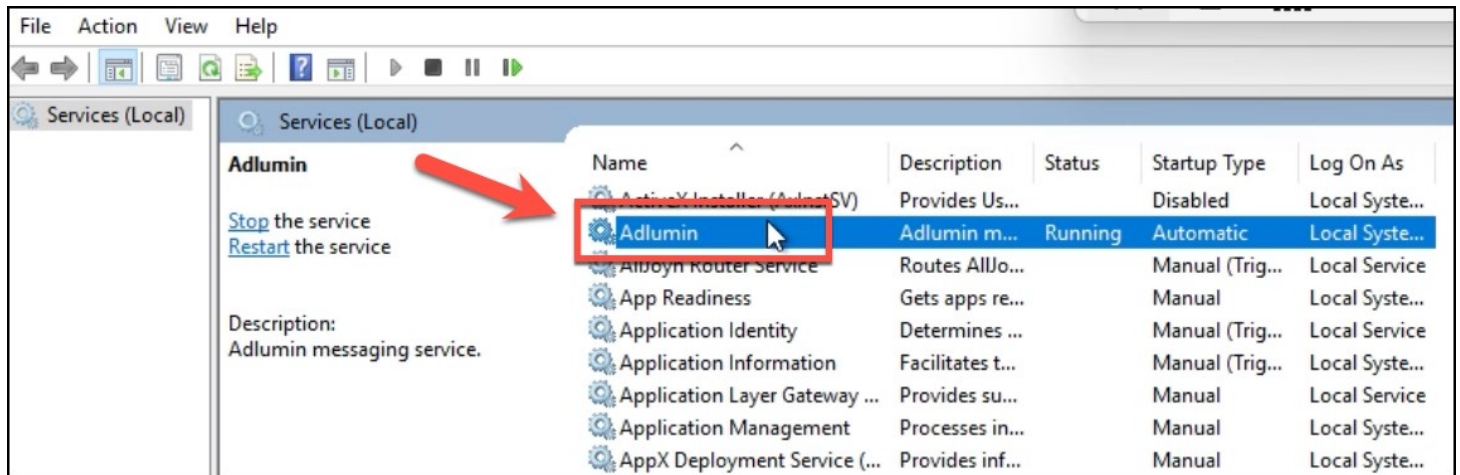
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```
C:\Users\[username]\Downloads> msiexec /i AdluminInstaller-Universal.msi /qn
tenant=13sd3-er5te-0e4r-11111-1111-0000
```

5. Click Enter. You will not see any confirmation or error message.

6. To confirm the agent is running, type Services in the Windows search bar, and select Run as administrator.

7. Search for the agent name, Adlumin, in the Services list.

If the agent name does not appear in the Services list, ensure you entered the tenant ID correctly in Step 4. If the agent does not display after trying several times, contact Support.